

FARM to HOME FOOD PROGRAM

Frequently Asked Questions

1. *Who is eligible for this program?*

- You must be 60 years or older or an adult under 60 if you have a disability
~and~
- Live in Franklin County, Athol, Petersham, Phillipston or Royalston
~and~
- Your annual income is less than \$34,400 for an individual or \$48,958 for a household of 2 or more
~and~
- You are able to prepare your own meals or have someone who helps you cook
- **You must be available to be home for your delivery each month.**

2. *Is there a cost to me?*

No! If you meet the eligibility requirements for this program, there is no cost to you.

3. *What does this program provide?*

Eligible households will receive a monthly food delivery from Mass Food Delivery valued at \$50 per month. The food box is meant to *supplement* the groceries you purchase each month and not to replace it. The program will run through March, 2023.

4. *Where does the food come from and what kind of food can I get?*

Mass Food Delivery sources their food from local farmers and your food choices can be ordered from their on-line store. The foods that are available include a variety of fresh produce, meats, dairy and other products. If you prefer not to have to place a monthly order, you can choose to select a standard box that will include a variety of fresh seasonal fruits, vegetables, meat and dairy products. There are also standard boxes for vegetarian or vegan diets.

5. *How do I order my food?*

If you have internet access and are able to place your order by yourself, there will be a period each month during which you must place your order for the delivery date in your zone. If you need help ordering your food online, or do not have internet access or have someone who can help you, you can request to have a volunteer assigned to help you place your order each month.

6. *When will my food be delivered?*

Depending on where you live, you will be assigned a 'zone' and your delivery will occur either the first, second, third or fourth week of each month. Deliveries are made between Wednesday and Friday of the week in your zone. You will be notified on Monday of your delivery week when your food will be delivered and on the day of your delivery, you will be notified of an approximate delivery time.

7. *Do I have to be home for my delivery?*

Yes! Because the food is fresh and perishable, **you must agree to be home to receive your delivery each month.**

8. *What if I can't be home?*

If you can't be home, you may place a cooler outside your door and the driver will place the food in your cooler. Please contact LifePath as soon as possible if your order needs to be canceled because you won't be home.

9. *How do I apply for this program?*

You can call 877-590-2540 and someone will call you back to complete an application with you. If you are eligible for the program, you must sign and return a referral form to LifePath before any food orders can be placed. Once we receive the signed form, we will notify you when you can begin placing your order and when you can expect to receive your first delivery.

Questions? Call 877-590-2540